

## Jasmine Road Virtual Luncheon Tech Tips /

Time and Date: NOON - October 27, 2021

Event Link: [jasmineroad.org/luncheon](http://jasmineroad.org/luncheon)

Greetings! Thank you for being a part of our 2021 Virtual Rooted in Love Luncheon. Please see some tech tips below that may be helpful in watching and showing the livestream luncheon video.

### Before the event

- Test your device / setup to make sure it works
- Use the steps below and navigate to [www.JasmineRoad.org/luncheon](http://www.JasmineRoad.org/luncheon)
- Email [luncheon@jasmineroad.org](mailto:luncheon@jasmineroad.org) with questions

### On the day of the event

- Navigate to [www.JasmineRoad.org/luncheon](http://www.JasmineRoad.org/luncheon) on ANY device.
- The Live Stream Video will be front and center.
- Make sure your device and computer audio are turned on and audible.
- Click the play button on the video (you will see “Live” on the left side of the timeline bar across the bottom of the video screen).

### Helpful Tips

**Plug in** the device from which you are streaming the video so that it does not lose power before the event has ended.

Be sure to make your video **full size** for the best viewing experience by clicking the  button on the bottom right of the video.

If you can't hear anything (**no audio**) then you'll need to click or tap on the video to unmute the audio. The bars at the bottom right of the video () are the audio controls. There are five total bars and if they are all gray then the video volume is muted, click the tallest one to turn on the audio. If you still have no audio, make sure your device or TV volume is working.

### To play the video on a different device please try the following:

**SMART TV:** If you have a **smart TV** navigate to [jasmineroad.org/luncheon.html](http://jasmineroad.org/luncheon.html) and cast the stream to your TV using the  button.

**HDMI + TV:** If you have a **TV with HDMI** hookup connected to any HDMI compatible device then select the correct HDMI connection from the INPUT menu (usually a button

on your remote control), then navigate to [jasmineroad.org/luncheon.html](http://jasmineroad.org/luncheon.html) on your device.

**IPHONE:** If you have an **Apple iPhone** pull down on the top right corner or swipe up from bottom to access your home screen. Click the Screen Mirroring button and select the smart device you would like to use. Navigate to [jasmineroad.org/luncheon.html](http://jasmineroad.org/luncheon.html).

(Note: Depending on the iPhone model and iOS operating system you are currently running, Screen Mirroring might also be accessed by swiping up from the bottom center of the home screen.)

**CHROMECAST:** If you have **Chromecast** open your Google home app, select the  button, and choose the cast option (). Use your device to navigate to [jasmineroad.org/luncheon.html](http://jasmineroad.org/luncheon.html) and play the video.

**APPLE TV:** If you have **Apple TV** you can stream using Apple Airplay by selecting the airplay button () on your Apple device. Then navigate to [jasmineroad.org/luncheon.html](http://jasmineroad.org/luncheon.html) to play the video. **Apple Airplay** can also be used to cast to an Apple-2 compatible Smart TV.

**ROKU:** If you have a **Roku device** you may be able to cast directly to your device using the  button and selecting the Roku player. If not, open the Roku Play App to cast your device to the Roku.

**AMAZON:** If you have an **Amazon Fire stick** navigate to [jasmineroad.org/luncheon.html](http://jasmineroad.org/luncheon.html) and then cast using the  to cast to your Fire Stick.

### General

Still having trouble? Email [luncheon@jasmineroad.org](mailto:luncheon@jasmineroad.org)